



**Gishewaadiziwin Health Access Centre  
Job Posting**

**Indigenous Care Coordinator (1) Full Time Position**

**Summary of Position:**

The Care Coordinator is responsible for providing quality, client-centred case management to community members living with complex medical and mental health needs. The Care Coordinator will use an intensive case management approach, bringing all members of the care team together (internal and external care providers), including the client and their personal supports, in order to develop and implement a coordinated care plan based on the priorities identified by the client. The Care Coordinator will regularly meet with the client and their supports in order to improve their experience in the health and social service system through creatively problem-solving issues and working with health and social service partners to advocate and hold them accountable for their role in the client's care plan.

**Duties and Responsibilities:**

- Manage a case load of complex clients in collaboration with relevant health and social service care providers (both GHAC and external care providers)
- Establish a plan of integrated care for clients (program integration) that includes all of the care they are receiving inside of GHAC and with outside organizations
- Determine day-to-day care to meet individual needs and situational requirements based on an established plan of care including: assisting in accessing community health, nutrition, medical, transportation, and other referral services;
- Play a key role in improving the client's experience within the health and social service systems and between members of the client's care team

**Qualifications:**

- Health, Social Services or related field
- Demonstrated ability to provide trauma-informed care;
- Friendly demeanor and excellent customer service skills;
- Demonstrated ability to work effectively on a team and individually;
- Strong communication and interpersonal skills;
- Proficiency in the use of computers and various software applications;
- Demonstrated ability to work with the Indigenous population and sensitivity to Indigenous issues;

- The willingness to learn about Indigenous culture to better understand and serve the clients of the Centre;
- Priority will be given to those of First Nations or Métis descent
- Knowledge of Community Services
- Knowledge of health care system including Non-Insured Health Benefits
- Valid Ontario Driver's License

Qualified applicants are invited to submit a resume, covering letter, 3 work related references and written authorization to contact references no later than **4:00 p.m. January 11, 2021**

**Personnel Committee**  
**Gizhewaadiziwin Health Access Centre**  
**RMB 2004, RR #2**  
**Fort Frances, ON**  
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We thank all candidates in advance, however, only those selected for an interview will be contacted