

Memo

To: First Nation Communities, UNFC, Sunset Country Metis, and Other Partner Organizations

From: Shanna Weir – Executive Director

Cc: GHAC Board of Directors

Date: March 16, 2020

Gizhewaadiziwin Health Access Centre changes in operations due to COVID-19 pandemic situation.

We wanted to advise you of changes to our operations in order to continue to support and maintain the safety of our clients, visitors and staff, during this pandemic time. Effective today, the following precautionary measures are being taken:

- All non-essential services will not be offered. This means all community based programming, groups and services will be cancelled until further notice.
- Non-essential staff will be reassigned other duties within the organization to support communications and screening within the building.
- Primary Care and other clinical appointments will continue with a modified approach. Client appointments will occur via telephone with in-person visits occurring as required by the Primary Care Provider. Virtual/Video based appointments may also be available.
- Clients with booked appointments by any provider/staff at GHAC will be contacted by the organization to inform them of changes.
- Information, triage and services will continue to be available over the phone, as appropriate
- Enhanced screening measures will be implemented at the facility. Access will only be available at the front main entrance and individuals will be screened at the entrance before being able to enter the facility.

People are encouraged to remain at home during this time. It is recommended to refrain from non-essential travel and groups of people. We encourage people to call before coming to GHAC, for screening and information.

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